



December 18th, 2016

WELCOME ABOARD!

Effective January 1st 2016, Advanced Disposal Services Solid Waste Midwest, LLC will be your garbage and recycling hauler.

Your trash and recycling will be picked up weekly on Monday Tuesday and Wednesday. **The only change to your service day will be the swap of Tuesday and Wednesday service. Monday will stay the same but if you currently being picked up on Tuesday now; then your new service day will be Wednesday and if you're currently being picked up on Wednesday now your new service day will be Tuesday.** We will be delivering new carts for trash in the next 3 to 4 weeks or as soon as supplier has available. In order to ensure that your garbage and recycling are collected, please have your containers or bags at the curb either the night before or by 6:00 am morning. Advanced Disposal Services observes the following holidays: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day. If the holiday falls on Monday, Tuesday or Wednesday your garbage and recycling will be collected one day later than scheduled..

Each resident will be initially provided with a 95 gallon cart for your trash No additional bags will be collected. Additional carts are available, if you find that one cart is not sufficient, for an additional charge. Please call 715-359-6637 to setup and schedule any additional service needs.

All recyclable materials should be placed in the tote that you provide or in paper bags. If you need additional containers you can use any open top plastic container, under 20 gallons, which are available at most stores. Recyclables may not be placed in a plastic bag. Please see the enclosed sheet for recycling do's and don'ts.

If you have any questions or concerns, please contact our customer service representatives at 715-359-6637 or 1-888-225-6699. Also if the address to which this letter was sent is not a correct address for service please call our customer service representatives and will make any corrections necessary. We look forward to providing you with superior garbage and recycling service!